



DEALER PORTAL USER GUIDE

DEALER PORTAL ACCESS

HOW TO LOGIN

Using a desktop computer, open one of the following browsers to access the dealer portal. You may use a mobile device to shop only. You can not process warranty functions on a mobile device at this time. Mobile warranty functions will be available in a few weeks.



GOOGLE CHROME



SAFARI



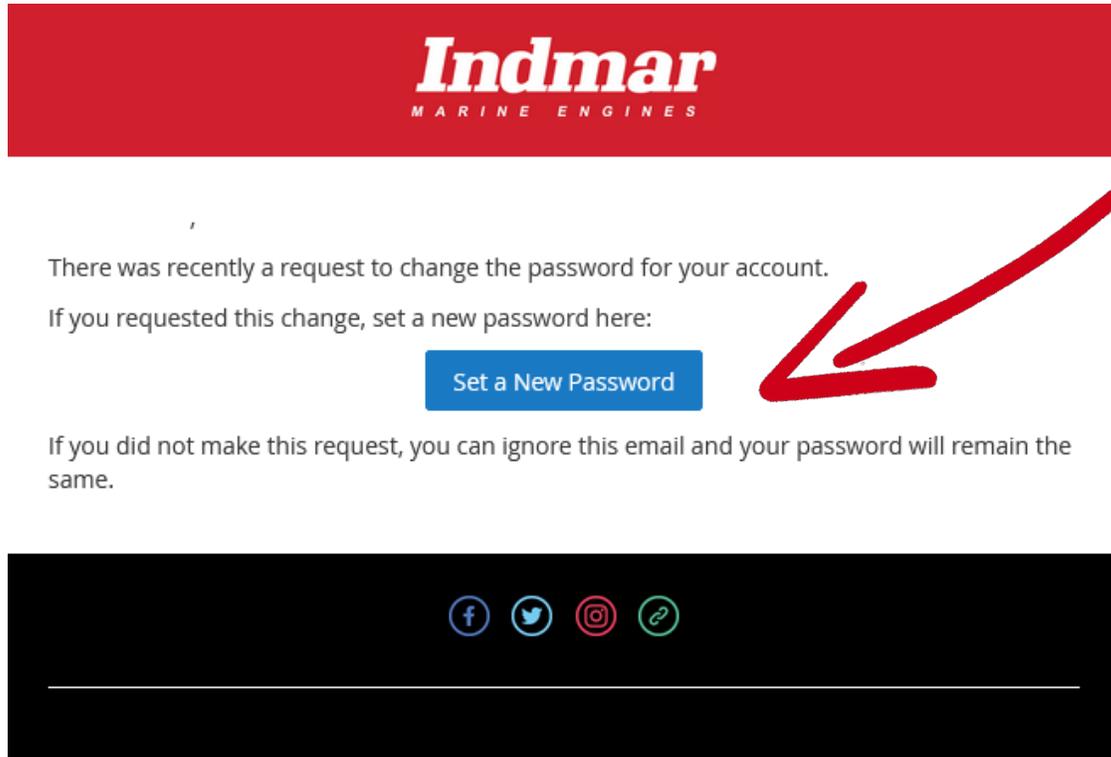
MOZILLA FIRFOX



MICROSOFT EDGE

DEALER PORTAL ACCESS

ACCESSING ACCOUNT FOR FIRST TIME



STEP 1:

You will receive an email from customerservice@indmar.com to the email you setup as an Administrator of the account. The email will direct you to set a new password.

STEP 2:

Click the blue button to SET A NEW PASSWORD
For security, please consider creating a password with 15 or more characters with caps, a number and a special character.

STEP 3:

Once you have completed your password, go to <https://dealers.indmar.com> to login to your account.

DEALER PORTAL ACCESS

HOW TO LOGIN



WARRANTY SHOP ▾ FILES AND FORMS TRAINING ▾ ACCOUNT ▾

Dealer Login

Registered Dealers

If you have an account, sign in with your email address.

Email *

Password *

SIGN IN

Forgot Your Password?



* Required Fields

STEP 1:

GO TO LOGIN LINK: <https://dealers.indmar.com>

STEP 2:

If you need to RESET YOUR PASSWORD
Click "Forgot Your Password"
Fill out the online form to reset your password.

STEP 3:

Check your email, it may go to junk, for an email with a link to reset your password. Go to next page for additional instructions one click the link.

DEALER PORTAL ACCESS

ADD ADDITIONAL USERS TO YOUR ACCOUNT

Indmar
MARINE ENGINES

ENGINE SERIAL NUMBER ▾ Enter Part or Part Description 🔍

WARRANTY SHOP ▾ FILES AND FORMS ▾ TRAINING ▾ ACCOUNT ▾

My Account

- My Orders
- My Wish List
- My Invoices
- Address Book
- My Product Reviews
- Newsletter Subscriptions
- Company Information
- Company Users**
- Roles and Permissions
- Warranty Claim
- Engine Registration Information

My Account

Account Information

Hourly Rate: \$150.00

Contact Information

Variux Variux
indmartest@variux.com
[Change Password](#)

Newsletters

You aren't subscribed to our newsletter.
[Edit](#)

Address Book

Default Billing Address

Variux Variux
Variux Variux

Default Shipping Address

Variux Variux
Variux Variux

STEP 1:

Click on ACCOUNT,
select MANAGE ACCOUNT.

STEP 2:

The account menu will populate on the left
side in grey. Click on COMPANY USERS

STEP 3:

Click the black box on the right,
ADD NEW USER and fill out required
information for the additional user

DEALER PORTAL ACCESS

ADD PERMISSION FOR ADDITIONAL USERS

Indmar
MARINE ENGINES

ENGINE SERIAL NUMBER ▾ Enter Part or Part Description 🔍

WARRANTY SHOP ▾ FILES AND FORMS ▾ TRAINING ▾ ACCOUNT ▾

My Account

- My Orders
- My Wish List
- My Invoices
- Address Book
- My Product Reviews
- Newsletter Subscriptions
- Company Information
- Company Users
- Roles and Permissions**
- Warranty Claim
- Engine Registration Information

My Account

Account Information

Hourly Rate: \$150.00

Contact Information

Variux Variux
indmartest@variux.com
[Change Password](#)

Newsletters

You aren't subscribed to our newsletter.
[Edit](#)

Address Book

Default Billing Address

Variux Variux
Variux Variux

Default Shipping Address

Variux Variux
Variux Variux

HELP
MANAGE ACCOUNT
LOGOUT

STEP 1:

After you have created a sub-account for a new user, you must now set permissions for this user. Go back to ACCOUNT, click MANAGE ACCOUNT

STEP 2:

The account menu will populate on the left side in grey. Click on ROLES AND PERMISSIONS

STEP 3:

Go to next page to learn about permissions needed per role.

DEALER PORTAL ACCESS

ADD PERMISSION FOR ADDITIONAL USERS

Role Name *

Administrator

Set as Default

Permissions to the Role

- All
 - Company Information
 - View
 - Edit
 - Company Users
 - View All
 - Add New
 - Edit
 - Change Status
 - Company Roles
 - View All
 - Add New
 - Edit
 - Orders
 - View All
 - Company Credit Limit
 - View, and Use on Checkout
 - View All Transactions

STEP 1:

When creating permissions, create separate roles for department logins.

For example:

If the user needs to see invoices or warranties, they must be an ADMINISTRATOR and have all permissions checked.

If the user needs to view orders or credit terms when ordering online, they must have the following permissions in their role Orders and Company Credit Limit or they will not be able to check out on the website.

STEP 2:

Your new user will receive an email from customerservice@indmar.com that they have been added to your account and will be prompted to set a new password.

Role Name *

Parts and Service

Set as Default

Permissions to the Role

- All
 - Company Information
 - View
 - Edit
 - Company Users
 - View All
 - Add New
 - Edit
 - Change Status
 - Company Roles
 - View All
 - Add New
 - Edit
 - Orders
 - View All
 - Company Credit Limit
 - View, and Use on Checkout
 - View All Transactions

RESET PASSWORD

HOW TO RESET YOUR PASSWORD



WARRANTY

SHOP ▾

FILES AND FORMS

TRAINING ▾

ACCOUNT ▾

Forgot Your Password?

Please enter your email address below to receive a password reset link.

Email *

Please type the letters and numbers below *



Reload captcha

* Required Fields

RESET MY PASSWORD



STEP 1:

ENTER EMAIL ADDRESS

This is the email address associated with your dealer account. If you do not know the email address, [click here](#) to request your login email address.

STEP 2:

TYPE CAPTCHA LETTERS

and click submit to reset your password

FORGOT EMAIL ADDRESS

HOW TO RETREIVE EMAIL ADDRESS

Forgot Login Email Address

For security purposes, please provide the following information to verify your account ownership.

Dealer Account # *

Your account number is your current username login. You can also find this number on your invoice.

Dealership Name *

Dealership Address

First & Last Name *

Cell Phone *

Email Address *

Verification *



SUBMIT FORM



STEP 1:

GO TO FORGOT EMAIL ADDRESS FORM
<https://www.indmar.com/forgotemail/>

STEP 2:

FILL OUT FORM
and click submit form

STEP 3:

TEAM INDMAR
will verify ownership of the account and
contact you via email address or phone
number that you provided in the contact form.

NEED FURTHER ASSISTANCE

LOGIN OR WEBSITE ISSUES

If you need further assistance with accessing your account or the website, please contact our support team at:

WebHelp@indmar.com



ORDER PARTS

HOW TO ORDER PARTS | SHIPPING | PAYMENT METHODS

ORDER PARTS

TWO WAYS TO SHOP FOR PARTS

SEARCH OPTION 1:

Shop parts using the search bar by entering:

- Engine Serial Number
- Part Name
- Part Number
- Part Description



STOCK GENUINE INDMAR PARTS

PRECISION FIT | GENUINE QUALITY | PROVEN PERFORMANCE



LEARN MORE 

ORDER PARTS

TWO WAYS TO SHOP FOR PARTS

SEARCH OPTION 2:

Using the Main Menu, go SHOP, select category from dropdown to shop by part category.



STOCK GENUINE INDMAR PARTS

PRECISION FIT | GENUINE QUALITY | PROVEN PERFORMANCE



CHECKING OUT

SELECT SHIPPING ADDRESS



Shipping Address

Boats R' Us
440 Wake Life Ave.
Andersonville, TN 37754
United States
[8658972351](#)

Ship Here

Boats R' Us
575 Raptor Blvd
Powell, TN 37849
United States
[9017862948](#)

Ship Here

Boats R' Us
3864 Surfs Way
Knoxville, TN 37920
United States
[9017862948](#)

Ship Here

Boats R' Us
23 EcoBoost Lane
Millington, TN 38053
United States
[8658972351](#)

Ship Here

Boats R' Us
62 Ford St
Detroit, MI 89103
United States
[8658972351](#)

Ship Here

Boats R' Us
2020 EcoJet
Miami, FL 42648
United States
[8658972351](#)

Ship Here

Order Summary

1 Item in Cart ^



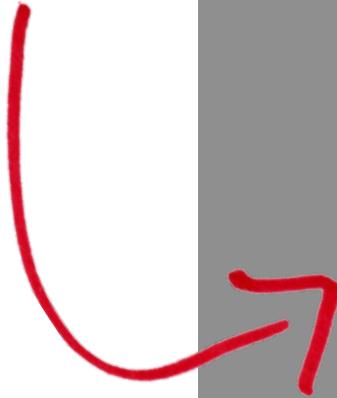
225904 ASSEMBLY, OIL FILTER COOLER
FORD

Qty: 1
\$146.25

CHECKING OUT

ADD DROPSHIP ADDRESS

Click +New Address to add a dropship address



Boats R' Us
440 Wake Life Ave.
Andersonville, TN 37754
United States
8658972351
650-208-3648

Ship Here

+ New Address

Shipping Address

First Name *
John

Last Name *
Smith

Company
Boats R' Us

Street Address *

City *

SHIP HERE Cancel

Shipping Methods

<input checked="" type="radio"/>	\$19.85
<input type="radio"/>	\$23.29
<input type="radio"/>	\$24.91
<input type="radio"/>	\$35.56

2 Day AM FedEx

CHECKING OUT

SELECT SHIPPING METHOD

Select Shipping Method



Shipping Methods

<input checked="" type="radio"/>	\$19.85	Ground	FedEx
<input type="radio"/>	\$23.29	Express Saver	FedEx
<input type="radio"/>	\$24.91	2 Day	FedEx
<input type="radio"/>	\$35.56	2 Day AM	FedEx
<input type="radio"/>	\$41.55	Standard Overnight	FedEx
<input type="radio"/>	\$45.82	Priority Overnight	FedEx
<input type="radio"/>	\$146.42	First Overnight	FedEx
<input type="radio"/>	\$23.42	UPS Ground	UPS
<input type="radio"/>	\$40.12	UPS Three-Day Select	UPS
<input type="radio"/>	\$50.14	UPS Second Day Air	UPS
<input type="radio"/>	\$113.18	UPS Next Day	UPS

CHECKING OUT

SELECT CREDIT CARD PAYMENT METHOD



Dealer can change the billing address for credit card if needed.

Payment Method

Credit / Debit Card

My billing and shipping address are the same

Boats R' Us
575 Raptor Blvd
Powell, TN 37849
United States
9017862948

Card Number :

Expiration Date :

Card Holder Name :

CENPOS Payment Window for Credit Card Data

Order Comments are optional

Order Summary

Cart Subtotal	\$146.25
Shipping FedEx - Ground	\$19.85
Order Total	\$166.10

Order Comment

1 Item in Cart ^



225904 ASSEMBLY, OIL FILTER COOLER
FORD

Qty: 1
\$146.25



CHECKING OUT

SELECT PURCHASE ORDER PAYMENT METHOD



Payment Method

Credit / Debit Card

Purchase Order

My billing and shipping address are the same

Boats R' Us
23 EcoBoost Lane
Andersonville, TN 37754
United States
8658972351

Purchase Order Number *

PO123TEST

This is a required field.

I agree to these shipping terms. *

PLACE ORDER

Order Summary

Cart Subtotal	\$146.25
Shipping FedEx - Ground	\$19.85

Order Total	\$166.10
--------------------	-----------------

Order Comment

1 Item in Cart ▼

Ship To: 

If dealership has terms, they have PO & CC option

This is a required field use PO123TEST to proceed with this method of payment



CHECKING OUT

AGREE TO SHIPPING TERMS

If click text: I agree to these shipping terms, the shipping terms statement pops up for review

The screenshot shows a checkout page with a progress bar at the top. The first step, 'Shipping', is completed (indicated by a checkmark in a circle). The second step, 'Review', is the current step (indicated by a checkmark in a circle). Below the progress bar, the 'Payment Method' section is visible, with 'Purchase Order' selected. A 'Shipping Terms' modal is open, displaying the following text: 'Shipping Terms', 'Shipping charges are estimated and do not take into account multiple, oversized packages, required insurance for orders valued over \$100 or duties and taxes for international orders. Actual shipping charges will be calculated and added when your order is processed.', and 'If you have any questions, please contact our Dealer Service Team at customerservice@indmar.com'. A 'Close' button is located in the bottom right corner of the modal. Below the modal, the shipping address is displayed: 'Boats R' Us', '2020 EcoJet Drive', 'Miami, FL 449238', 'United States', and '8658972351'. A 'Purchase Order Number' field is present. A checkbox labeled 'I agree to these shipping terms.' is checked. A 'PLACE ORDER' button is located at the bottom right. On the right side of the page, the 'Order Total' is \$166.10, and '1 Item in Cart' is listed: '225904 ASSEMBLY, OIL FITER COOLER FORD', Qty: 1, \$146.25.

Shipping

Review

Payment Method

Credit / Debit Card

Purchase Order

My billing and shipping address is the same as my account information

Boats R' Us
2020 EcoJet Drive
Miami, FL 449238
United States
[8658972351](tel:8658972351)

Purchase Order Number *

I agree to these shipping terms. *

PLACE ORDER

Apply Discount Code

Order Total \$146.25

\$19.85

Order Total \$166.10

Order Comment

1 Item in Cart

 225904 ASSEMBLY, OIL FITER COOLER FORD
Qty: 1
\$146.25



Close

Must check box to agree to shipping terms

CHECKING OUT

DISCOUNT CODE

Purchase Order

My billing and shipping address are the same

Boats R' Us
1234 Wake Life Ave.
Andersonville, TN 37754
United States
[8658972351](#)

Purchase Order Number *

I agree to these shipping terms. *

PLACE ORDER

Apply Discount Code ^

Enter discount code

Apply Discount

Discount Code for
future promotions



Cart Subtotal	\$146.25
Shipping FedEx – Ground	\$19.85

Order Total **\$166.10**

Order Comment

1 Item in Cart ^



225904 ASSEMBLY, OIL FILTER COOLER
FORD

Qty: 1
\$146.25

Ship To: 

Boats R' Us
1234 Wake Life Ave.
Andersonville, TN 37754
United States
[8658972351](#)

CHECKING OUT

ORDER COMPLETE



ENGINE SERIAL NUMBER ▾

Enter Part Number or Part Description



WARRANTY

SHOP ▾

FILES AND FORMS

TRAINING ▾

ACCOUNT ▾

Thank you for your purchase!

Your order number is: **00000053**.

We'll email you an order confirmation with details and tracking info.

CONTINUE SHOPPING

[Print receipt](#)

ORDER CONFIRMATION

1. Order confirmation number after process order
2. Print receipt option
3. Will receive confirmation email with confirmation number and tracking information

CONFIRMATION EMAIL

SAMPLE OF THE EMAIL

Indmar
MARINE ENGINES

Bake's Marine Center,

Thank you for order! When you use genuine Indmar parts for work on an Indmar Marine Engine, you protect its fuel efficiency, performance levels and warranty.

We appreciate your business and the opportunity to serve you today.

Your Order #WO00050008

Placed on Jun 17, 2020, 12:44:28 PM

Billing Info

DENNIS COSMANN
Bake's Marine Center
36 AALAPAPA PL
KAILUA, Hawaii, 96734
United States
T: 4253927599

Shipping Info

DENNIS COSMANN
Bake's Marine Center
36 AALAPAPA PL
KAILUA, Hawaii, 96734
United States
T: 4253927599

Payment Method

Credit Terms

Purchase Order Number

testpo12342020617

Shipping Method

FedEx - 2 Day

Items	Qty	Price
566016 STUD, GND M10 x 1.5, 3/8-16 SKU: 566016	1	\$3.74
501023 CAP OIL CARTRIDGE FORD 6.2L (385 in crat SKU: 501023	1	\$25.00

Subtotal \$28.74

Shipping & Handling \$23.45

Dropship Fee \$20.00

Grand Total \$72.19

MANAGE ACCOUNT

BALANCE | INVOICES | ORDERS | | REGISTER ENGINES | WARRANTY CLAIMS |

ACCOUNT INFORMATION

BALANCES | INVOICES | ORDERS | MANAGE ACCOUNT

CLICK ACCOUNT TO ACCESS

- Manage Account
- Invoices
- Orders
- Warranty Claim
- Transfer Warranty
- Register Engine
- Credit Limit
- Newsletters



ENGINE SERIAL NUMBER ▾

Enter Part Number or Part Description



WARRANTY

SHOP ▾

FILES AND FORMS

TRAINING ▾

ACCOUNT ▾

MANAGE ACCOUNT

LOGOUT

SERVICE TECHNICIAN ONLINE TRAINING

BASIC ORIENTATION | ADVANCED SERVICE | MAINTENANCE TRAINING



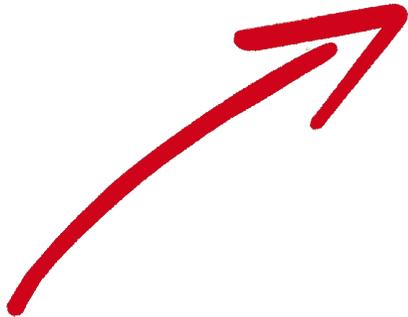
ACCOUNT INFORMATION

BALANCES | INVOICES | ORDERS | MANAGE ACCOUNT

AFTER CLICK ACCOUNT

on the main menu or icon on the top left of the page you will be redirected to your Account Management page.

This is the menu to manage your account.



My Account

My Orders

My Wish List

Address Book

Account Information

My Product Reviews

Newsletter Subscriptions

Credit Limit

Company Information

Company Users

Roles and Permissions

Warranty Claim

Engine Warranty Transfer

Engine Registration

Stored Credit Cards

My Account

Account Information

Contact Information

Boats R' Us

dean@boatsrus.com

[Change Password](#)

Newsletters

You aren't subscribed to our newsletter.

[Edit](#)

Address Book

Default Billing Address

You have not set a default billing address.

Default Shipping Address

Boats R' Us

3864 Surfs Way

Knoxville, TN 37920

United States

9017862948

ACCOUNT INFORMATION

HOW TO PULL AN INVOICE

AFTER CLICK ACCOUNT

on the main menu or icon on the top left of the page you will be redirected to your Account Management page. This is the menu to manage your account.

Click My Invoices.

Then click on the date column to populate the most recent invoices at the top.

Select the box of the invoice you would like to review.

Click Get PDF to download the invoice.

The screenshot shows the 'My Invoices' page. On the left is a navigation menu with 'My Invoices' highlighted. The main content area shows 'My Invoices' with a total of \$-238.35 and a balance due of \$-238.35. Below this is a table of invoices. A red arrow points to the 'My Invoices' menu item. Another red arrow points to the 'Date' column header in the table. A third red arrow points to the 'Get Pdf' link in the first row of the table.

My Invoices

Invoices Totals: \$-238.35
Balance Due: \$-238.35

**Balances shown may not represent the most up to date version of your account transactions*

[Pay Selected Invoices](#)

Filters

Actions 7 records found 20 per page 1 of 1

	Number	Type	Date ↑	Due Date	Total	Remaining	Status	Pdf
<input type="checkbox"/>	466809	Invoice	Feb 16, 2023	Mar 18, 2023	\$0.00	-\$17.35	Overdue	Get Pdf
<input type="checkbox"/>	456379	Invoice	Apr 26, 2022	May 26, 2022	\$100.00	\$0.00	Paid	Get Pdf
<input type="checkbox"/>	CM00004275	Credit Memo	Apr 26, 2022		-\$101.00	-\$101.00	Unapplied	Get Pdf

ACCOUNT INFORMATION

HOW TO APPLY A CREDIT MEMO TO AN UNPAID INVOICE

AFTER CLICK ACCOUNT

on the main menu or icon on the top left of the page you will be redirected to your Account Management page.

Click My Invoices.

Then click on the date column to populate the most recent invoices at the top.

Select the unapplied credit memo and the unpaid invoice and click Pay Selected Invoices.

You will be redirected to Invoice Payment page, select Proceed to Checkout to complete the payment.

- My Account
- My Orders
- My Wish List
- My Invoices**
- Address Book
- My Product Reviews
- Newsletter Subscriptions
- Company Information
- Company Users
- Roles and Permissions
- Warranty Claim
- Engine Registration Information
- Engine Warranty Transfer
- Engine Registration

My Invoices

Invoices Totals: \$-238.35

Balance Due: \$-238.35

**Balances shown may not represent the most up to date version of your account transactions*

[Pay Selected Invoices](#)

Actions

7 records found (2 selected)

20

per page

Filters

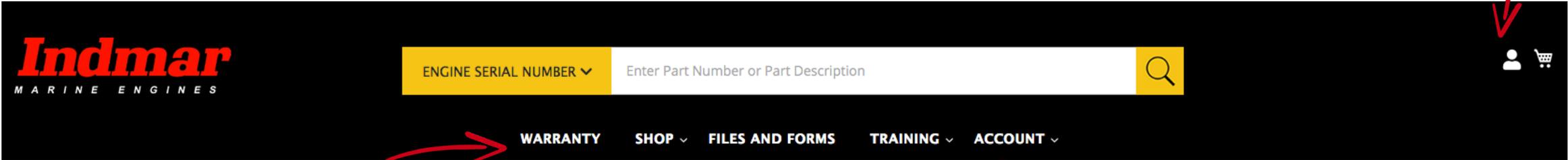
	Number	Type	Date	Due Date	Total	Remaining	Status	Pdf
<input checked="" type="checkbox"/>	466809	Invoice	Feb 16, 2023	Mar 18, 2023	\$0.00	-\$17.35	Overdue	Get Pdf
<input type="checkbox"/>	456379	Invoice	Apr 26, 2022	May 26, 2022	\$100.00	\$0.00	Paid	Get Pdf
<input checked="" type="checkbox"/>	CM00004275	Credit Memo	Apr 26, 2022		-\$101.00	-\$101.00	Unapplied	Get Pdf

REGISTER AN ENGINE

HOW TO REGISTER AN ENGINE WARRANTY

REGISTER ENGINE WARRANTY

HOW TO REGISTER AN ENGINE



STEP 1:

On the main menu go to Warranty, Account or click the person icon on the top right of any page

STEP 2:

Click Engine Registration

- My Account
- My Orders
- My Wish List

- Address Book
- Account Information

- My Product Reviews
- Newsletter Subscriptions

- Help Desk
- Warranty Claim
- Engine Warranty Transfer
- Engine Registration
- Credit Limit
- Company Information
- Company Users
- Roles and Permissions
- Stored Credit Cards

New Engine

Engine Registration

Engine

Item

Description

Cancel

REGISTER ENGINE WARRANTY

HOW TO REGISTER AN ENGINE



ENGINE SERIAL NUMBER ▾

Enter Part Number or Part Description



WARRANTY

SHOP ▾

FILES AND FORMS

TRAINING ▾

ACCOUNT ▾

STEP 1:

Enter engine serial number and click validate

STEP 2:

If the engine is less than 3 years old and has no existing registration, it can be registered

My Account

My Orders

My Wish List

Address Book

Account Information

My Product Reviews

Newsletter Subscriptions

Help Desk

Warranty Claim

Engine Warranty Transfer

Engine Registration

Credit Limit

Company Information

Company Users

New Engine

Engine Registration

Engine *

161425

VALIDATE

Item

051038N

Description

350 (MN) PAINTED

The engine is already registered

Cancel

REGISTER ENGINE

WHAT HAPPENS IF ENGINE OLDER THAN 3-YEARS



ENGINE SERIAL NUMBER ▾

Enter Part Number or Part Description



WARRANTY

SHOP ▾

FILES AND FORMS

TRAINING ▾

ACCOUNT ▾

My Account

My Orders

My Wish List

Address Book

Account Information

My Product Reviews

Newsletter Subscriptions

Help Desk

Warranty Claim

Engine Warranty Transfer

Engine Registration

Credit Limit

Company Information

Company Users

Roles and Permissions

New Engine

Engine Registration

Engine *

102341

VALIDATE

Item

417785

Engine

Description

8.1 V-DRI WALTERS MALIBU 2004

You must call for registration

Cancel

MUST CALL FOR REGISTRATION:

Message receive if engine is older than 3-Years

REGISTER ENGINE

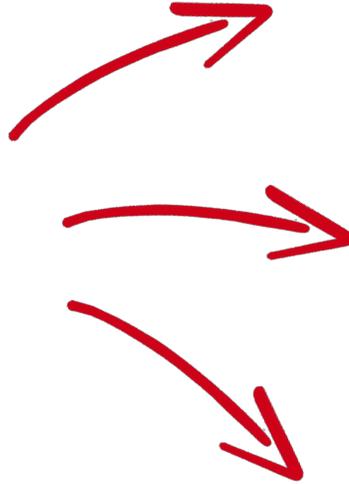
ENTERING CUSTOMER INFORMATION

STEP 1:

Complete customer information required to register an engine.

STEP 2:

Click Register.



Contact Information

Name *	<input type="text"/>
Address[1]	<input type="text"/>
Address[2]	<input type="text"/>
Address[3]	<input type="text"/>
Address[4]	<input type="text"/>
City *	<input type="text"/>
Prov/St *	<input type="text" value="Please select a region, state or province."/>
Postal/ZIP *	<input type="text"/>
Country *	<input type="text" value="United States"/>
Phone *	<input type="text"/>
Email *	<input type="text"/>
Hull ID *	<input type="text"/>
Engine Hours *	<input type="text"/>
Purchased Date *	<input type="text" value=""/>
Notes	<input type="text"/>

REGISTER

Cancel

WARRANTY

HOW TO SUBMIT A WARRANTY CLAIM

SUBMIT WARRANTY CLAIM

HOW TO CREATE A NEW CLAIM



ENGINE SERIAL NUMBER ▾

Enter Part Number or Part Description



WARRANTY

SHOP ▾

FILES AND FORMS

TRAINING ▾

ACCOUNT ▾

STEP 1:

On the main menu go to Warranty, Account or click the person icon on the top right of any page

STEP 2:

In Account Management Menu, click Warranty Claim

My Account

My Orders

My Wish List

Address Book

Account Information

My Product Reviews

Newsletter Subscriptions

Help Desk

Warranty Claim

Engine Warranty Transfer

Engine Registration

Credit Limit

Company Information

Company Users

Warranty Claim

Serial Number

FILTER

Clear

CREATE NEW WARRANTY CLAIM

Warranty Claim	Description	Engine Serial #	SRO Detail	Date	Status	Actions
	350(MN) SERVICE	100104	Details	27/05/2020 09:55:45	Draft	✎
	PFI V-DRIVE MALIBU 2004	100298	Details	22/05/2020 23:01:58	Submitted	✎
	5.7 MCX V-DRIVE 2004	101218	Details	21/05/2020 18:33:07	Draft	✎
1001672144	S/C 400 F/W 1.46 THRU SHAFT 2019	212534	WA00214468	14/05/2020 15:56:15	Submitted	✎
1001672143	S/C 450 F/W 1.76 THRU SHAFT ELEC 2020	217572	WA00214467	14/05/2020 13:02:30	Submitted	✎
1001672141	5.7 MCX V-DRIVE 2004	101218	WA00214465	14/05/2020	Submitted	✎

SUBMIT WARRANTY CLAIM

HOW TO CREATE A NEW CLAIM

STEP 3:

Enter engine serial number in the engine field to search

STEP 4:

Select the engine resulting in the dropdown

- My Account
- My Orders
- My Wish List

- Address Book
- Account Information

- My Product Reviews
- Newsletter Subscriptions

- Help Desk
- Warranty Claim
- Engine Warranty Transfer
- Engine Registration
- Credit Limit
- Company Information
- Company Users
- Roles and Permissions
- Stored Credit Cards

New Warranty

Warranty Information

Engine *	<input type="text" value="147269"/>
Description *	<div>RESULT (1) ×</div> <div>147269 - 5.7 INDMAR MPICAT VD 2 PUMP 08</div>
Item *	
Boat Owner Name	<input type="text"/>
Dealer Claim/Reference #	<input type="text"/>
Date of Failure *	<input type="text"/> 
Date of Repair *	<input type="text"/> 
Engine Hours *	<input type="text"/>
* Invoice Number or Sales Order is required for Freight.	
Invoice Number	<input type="text"/>
Order Number	<input type="text"/>

SUBMIT WARRANTY CLAIM

HOW TO CREATE A NEW CLAIM

Warranty Information

STEP 5:

Enter boat owners
information

Engine	<input type="text" value="147269"/>
Description	5.7 INDMAR MPICAT VD 2 PUMP 08
Item	058676P
Boat Owner Name	<input type="text" value="Fred Freedom"/>
Dealer Claim/Reference #	<input type="text" value="15Fr233"/>
Date of Failure	<input type="text" value="05/10/2020"/> 
Date of Repair	<input type="text" value="05/10/2020"/> 
Engine Hour	<input type="text" value="123.23"/>

* Invoice Number or Sales Order is required for Freight.

SUBMIT WARRANTY CLAIM

HOW TO CREATE A NEW CLAIM

STEP 6:

Have option to SAVE & CONTINUE or cancel completely

If SAVE, will be take to the SRO detail page to order material, add labor, freight and import fee if applicable .



Dealer Contact Name *

Dealership Phone Number *

Claim Processors Email *

Brief Description *

Reason Note *

Resolution Note *

SAVE & CONTINUE

Cancel

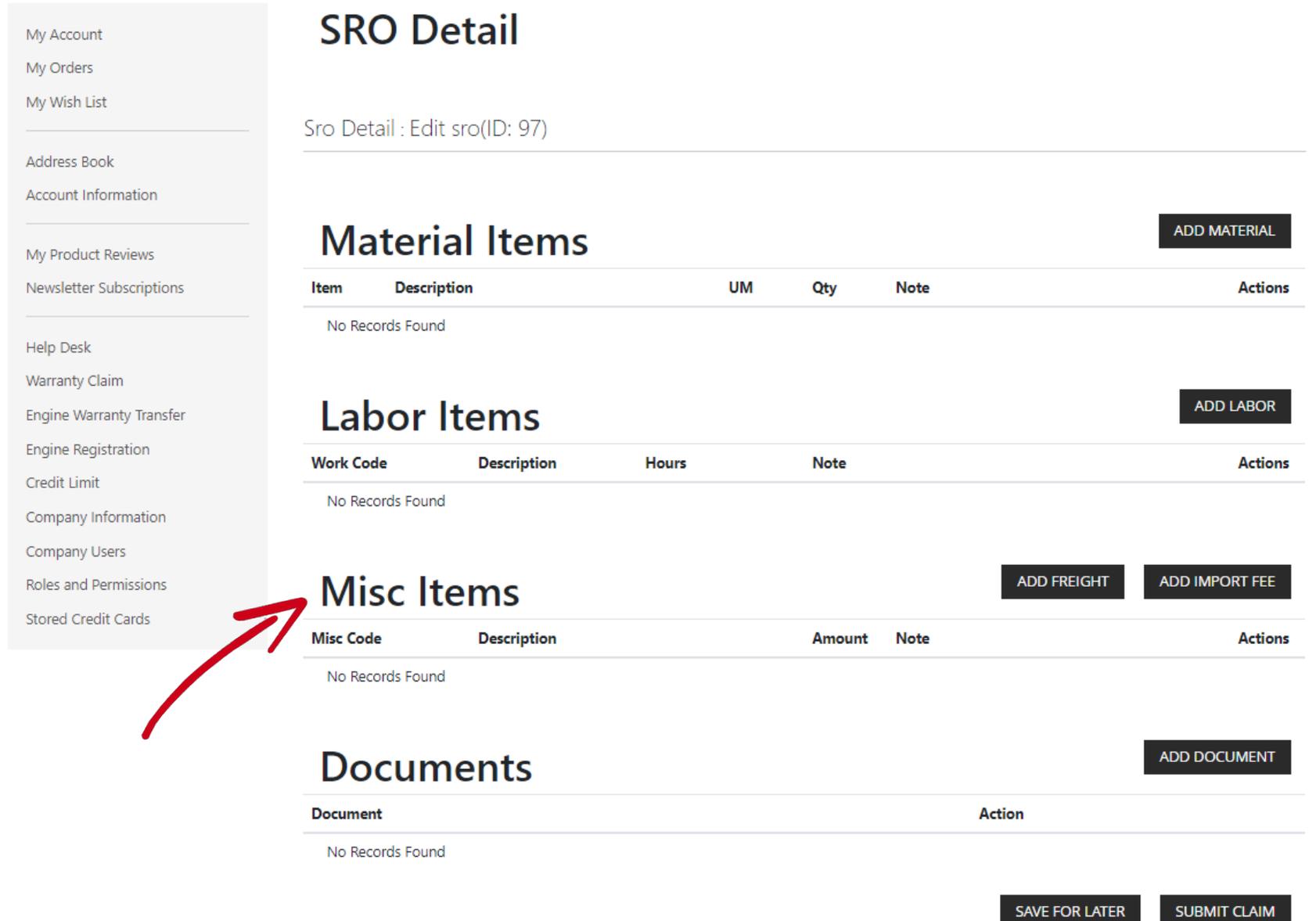
SUBMIT WARRANTY CLAIM

HOW TO CREATE A NEW CLAIM

STEP 7:

When SAVE & CONTINUE this is the next page.

Click Misc Items to add material, labor, freight, etc.



The screenshot shows the 'SRO Detail' page for ID 97. On the left is a navigation menu with items like 'My Account', 'My Orders', 'My Wish List', 'Address Book', 'Account Information', 'My Product Reviews', 'Newsletter Subscriptions', 'Help Desk', 'Warranty Claim', 'Engine Warranty Transfer', 'Engine Registration', 'Credit Limit', 'Company Information', 'Company Users', 'Roles and Permissions', and 'Stored Credit Cards'. A red arrow points from the 'Warranty Claim' menu item to the 'Misc Items' section on the right. The right side contains four sections: 'Material Items' (with 'ADD MATERIAL' button), 'Labor Items' (with 'ADD LABOR' button), 'Misc Items' (with 'ADD FREIGHT' and 'ADD IMPORT FEE' buttons), and 'Documents' (with 'ADD DOCUMENT' button). Each section has a table with columns for item details and an 'Actions' column. All tables currently show 'No Records Found'. At the bottom right are 'SAVE FOR LATER' and 'SUBMIT CLAIM' buttons.

SRO Detail

Sro Detail : Edit sro(ID: 97)

Material Items ADD MATERIAL

Item	Description	UM	Qty	Note	Actions
No Records Found					

Labor Items ADD LABOR

Work Code	Description	Hours	Note	Actions
No Records Found				

Misc Items ADD FREIGHT ADD IMPORT FEE

Misc Code	Description	Amount	Note	Actions
No Records Found				

Documents ADD DOCUMENT

Document	Action
No Records Found	

SAVE FOR LATER SUBMIT CLAIM

SUBMIT WARRANTY CLAIM

HOW TO ADD MATERIAL TO NEW CLAIM

Material

Service Order *

Item

Description

UM

Quantity

Note

STEP 8:

Page to add materials to a new claim.

The labor rate is missing but will be added to this page.

SUBMIT

SUBMIT AND ADD ANOTHER

SUBMIT WARRANTY CLAIM

HOW TO ADD MATERIAL TO NEW CLAIM

Material

Service Order *

Item	45
Description	RESULT (227) NPN - Custom material
UM	551055 - 551055 DIPSTICK 5.7L T-HANDLE USE 551455-B
Quantity	805945 - 805945 ADAPTER 24 PIN TO 16 PIN 2017 6.2L FORD
Note	811038 - 811038 USE 756001 454 plug wire set 811103 - 811103 USE 845004-130

System will add material options after type 2 characters



SUBMIT

SUBMIT AND ADD ANOTHER

SUBMIT WARRANTY CLAIM

HOW TO ADD MATERIAL TO NEW CLAIM

Material

Service Order *

Item

Description

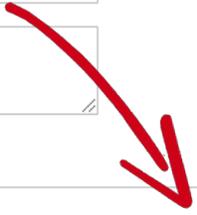
UM

Quantity

Note

STEP 9:

Fill out remaining information, click submit or add another to add more material



SUBMIT



SUBMIT AND ADD ANOTHER

SUBMIT WARRANTY CLAIM

HOW TO ADD LABOR TO NEW CLAIM

Labor

Service Order *

STEP 10:

Add labor to claim.
Currently missing labor
rate and part cost but will
be added in.

Work Code	<input type="text" value="T11"/>
Description	<input type="text" value="Mechanical Oil pressure Gauge Test (B)"/>
Hours	<input type="text" value="0.30"/>
Note	<input type="text"/>

SUBMIT

SUBMIT AND ADD ANOTHER

SUBMIT WARRANTY CLAIM

HOW TO ADD FREIGHT TO NEW CLAIM

Freight

Service Order *

STEP 11:

Add freight to
warranty claim

Description

Freight

Amount

12

Notes

This is a test note.

If you are submitting a 2nd freight amount on this claim, please include the sales order number in the notes filed.

SUBMIT

SUBMIT AND ADD ANOTHER

SUBMIT WARRANTY CLAIM

HOW TO ADD IMPORT FEE TO NEW CLAIM

Import Fee

Service Order *

Description Import

Amount

22

Note

This is a test note. See below for receipt.

Please attach a receipt document to the Service Order after submission

STEP 12:

Add import fee if applicable.

SUBMIT

SUBMIT AND ADD ANOTHER

SUBMIT WARRANTY CLAIM

HOW TO ADD EDIT ITEMS IN A NEW CLAIM

REVIEW CLAIM

If need to edit the claim, click the pencil icon.

If need to remove an item, click on the "X"

- My Account
- My Orders
- My Wish List

- Address Book
- Account Information

- My Product Reviews
- Newsletter Subscriptions

- Help Desk
- Warranty Claim
- Engine Warranty Transfer
- Engine Registration
- Credit Limit
- Company Information
- Company Users
- Roles and Permissions
- Stored Credit Cards

SRO Detail

Sro Detail : Edit sro(ID: 97)

Material Items

Item	Description	UM	Qty	Note	Actions
551055	551055 DIPSTICK 5.7L T-HANDLE USE 551455-B		12	This is a test note.	 

ADD MATERIAL

ADD LABOR

Labor Items

Work Code	Description	Hours	Note	Actions
T11	Mechanical Oil pressure Gauge Test (B)	0.30	This is a test note.	 

Misc Items

ADD FREIGHT

ADD IMPORT FEE

Misc Code	Description	Amount	Note	Actions
IMF	Import	22	This is a test note. See below for receipt.	 
FHT	Freight	12	This is a test note.	 

Documents

ADD DOCUMENT

Document	Action
No Records Found	

SAVE FOR LATER

SUBMIT CLAIM

SUBMIT WARRANTY CLAIM

UPLOAD DOCUMENT

UPLOAD DOCUMENT

Click button to upload document

ADD DOCUMENT

Documents

Document

Action

No Records Found

UPLOAD DOCUMENT SCREEN

Click Choose File to select document

Document upload

Name *

File *

Choose File No file chosen

PDF,PNG,JPG,MP4 and MOV up to 20MB

ADD

SUBMIT WARRANTY CLAIM

UPLOAD DOCUMENT

Document upload

Name *

File * Indmar-Mari...es-Logo.png

PDF,PNG,JPG,MP4 and MOV up to 20MB

FILE SELECTED

Click add to upload the file

ADD

CONFIRMATION

Will see file under documents in SRO

Documents

ADD DOCUMENT

Document

Action

Test Document Upload

[Download](#)

SUBMIT WARRANTY CLAIM

SUBMIT CLAIM

SAVE FOR LATER

to save the claim and complete at a later date

SUBMIT CLAIM

to finalize the claim and process

Note: You can not edit a claim once it has been submitted.

My Account

My Orders

My Wish List

Address Book

Account Information

My Product Reviews

Newsletter Subscriptions

Help Desk

Warranty Claim

Engine Warranty Transfer

Engine Registration

Credit Limit

Company Information

Company Users

Roles and Permissions

Stored Credit Cards

SRO Detail

Sro Detail : Edit sro(ID: 97)

Material Items

ADD MATERIAL

Item	Description	UM	Qty	Note	Actions
551055	551055 DIPSTICK 5.7L T-HANDLE USE 551455-B		12	This is a test note.	 

Labor Items

ADD LABOR

Work Code	Description	Hours	Note	Actions
T11	Mechanical Oil pressure Gauge Test (B)	0.30	This is a test note.	 

Misc Items

ADD FREIGHT

ADD IMPORT FEE

Misc Code	Description	Amount	Note	Actions
IMF	Import	22	This is a test note. See below for receipt.	 
FHT	Freight	12	This is a test note.	 

Documents

ADD DOCUMENT

Document	Action
Test Document Upload	Download

SAVE FOR LATER

SUBMIT CLAIM

SUBMIT WARRANTY CLAIM

VIEW WARRANTY CLAIMS

REVIEW CLAIMS

click Warranty on the main menu or click account management icon.

Go to Warranty Claim in account management menu.

This will pull a summary of all warranty claims.

Can view status and edit drafts from here.

My Account

My Orders

My Wish List

Address Book

Account Information

My Product Reviews

Newsletter Subscriptions

Help Desk

Warranty Claim

Engine Warranty Transfer

Engine Registration

Credit Limit

Company Information

Company Users

Roles and Permissions

Stored Credit Cards

Warranty Claim

Serial Number

FILTER

Clear

CREATE NEW WARRANTY CLAIM

Warranty Claim	Description	Engine Serial #	SRO Detail	Date	Status	Actions
	350(MN) SERVICE	100104	Details	27/05/2020 09:55:45	Draft	
	PFI V-DRIVE MALIBU 2004	100298	Details	22/05/2020 23:01:58	Submitted	
	5.7 MCX V-DRIVE 2004	101218	Details	21/05/2020 18:33:07	Draft	
I001672144	S/C 400 F/W 1.46 THRU SHAFT 2019	212534	WA00214468	14/05/2020 15:56:15	Submitted	
I001672143	S/C 450 F/W 1.76 THRU SHAFT ELEC 2020	217572	WA00214467	14/05/2020 13:02:30	Submitted	
I001672141	TIGE 400 F/W THRU SHAFT ELECTRIC 2016	204479	WA00214465	14/05/2020 12:47:33	Submitted	
I001672142		212845	WA00214466	14/05/2020 12:47:15	Submitted	
I001672140	5.7 INDMAR MPICAT VD 2 PUMP 08		WA00214464	13/05/2020 20:25:53	Submitted	
I001672139	5.7 INDMAR MPICAT VD 2 PUMP 08	147269	WA00214463	13/05/2020 19:58:08	Draft	

TRANSFER WARRANTY

HOW TO REGISTER TRANSFER A WARRANTY

REGISTER ENGINE WARRANTY

HOW TO REGISTER AN ENGINE



ENGINE SERIAL NUMBER ▾

Enter Part Number or Part Description



WARRANTY

SHOP ▾

FILES AND FORMS

TRAINING ▾

ACCOUNT ▾

STEP 1:

On the main menu go to Warranty, Account or click the person icon on the top right of any page

STEP 2:

Click Engine Warranty Transfer and fill out required information on the form

My Account

My Orders

My Wish List

Address Book

Account Information

My Product Reviews

Newsletter Subscriptions

Help Desk

Warranty Claim

Engine Warranty Transfer

Engine Registration

Credit Limit

Company Information

Company Users

New Warranty Transfer

General Information

Engine *

Engine Model *

Engine Description *

Current Consumer *

Submitter Name *

Submitter Email *

Engine Hours *

Trans S/N *

REGISTER ENGINE WARRANTY

HOW TO REGISTER AN ENGINE

STEP 3:

Complete engine compression filed

STEP 4:

Fill out owner information



Engine compression

Engine Compression 1 *

Engine Compression 2 *

Engine Compression 3 *

Engine Compression 4 *

Engine Compression 5 *

Engine Compression 6 *

Engine Compression 7 *

Engine Compression 8 *



Owner information

Name *

Email *

Phone *

Phone Ext *

REGISTER ENGINE WARRANTY

HOW TO REGISTER AN ENGINE

STEP 4:

Upload 6 photos of engine

- Right Side
- Left Side
- Top
- Diacom Reading

STEP 6:

Agree to the \$600
Warranty Transfer Fee by
clicking submit

Address 2 *

City *

State *

Zip code *

Country *

Document Upload



Files * No files selected.
Please upload 6 photos (1 for each side of engine and the top) and
diacom recording
PDF,PNG,JPG,MP4 and MOV up to 20MB, max 6 files

Indmar reserves the rights to request any further form information if needed for proof of boat condition



By clicking submit you are agreeing to the \$600 warranty transfer application fee if approved

Transfer is not complete until payment is received

SUBMIT

ADDITIONAL ASSISTANCE

VIDEOS OF PROCESS

WALK-THRU VIDEOS

PRODUCT ORDERS

https://www.dropbox.com/s/y8q17kcllw92tfi/order_demo_first_run.mp4?dl=0

ENGINE REGISTRATION

https://www.dropbox.com/s/ny2q9gkntymrtl2/engine_registration_demo.mp4?dl=0

SUBMIT WARRANTY CLAIM

https://www.dropbox.com/s/mlhufrosbn31kvf/warranty_claim_demo.mp4?dl=0